

WHAT WORKS FOR CHILDREN'S SOCIAL CARE

Privacy statement for Polling

Our contact details

Name: What Works for Children's Social Care

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This policy was last updated on 15/10/2020

About the project

The aim of the polling site is to canvas social worker's opinions about our current and future research agenda as well as topics impacting on social work practice.

Results from polling questions are presented in reports/publications/newsletters on our website and social media.

As part of your participation in the project, What Works for Children's Social Care will collect and process certain personal information about you. This privacy statement, together with [our privacy policy \(https://whatworks-csc.org.uk/privacy-policy/\)](https://whatworks-csc.org.uk/privacy-policy/), tells you about how we may use your personal information.

What personal information will we collect?

We will collect the following personal information about you:

- Personal identifiers during registration which includes contact details and characteristics (for example, name and contact details, social worker number)
- Qualitative data from survey responses which may contain characteristics that make you identifiable and could be considered health data (special category data as defined by GDPR).

How will we use your personal information?

Most of the personal information we process is provided to us directly by you for the following purposes:

- Check you are a social worker
- Check you are not already signed up
- Contact you when there's a poll to complete
- Send you a thank you gift



What Works for Children's Social Care

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are Article 6(f) Legitimate interests.

Who will we share your personal information with?

We may share your information with:
Dias Creative, who manage our website.

We will only share your information to the extent reasonably required the purposes of undertaking the project. Our legal basis for doing this is to pursue our legitimate interest of being able to work collaboratively with other organisations undertake the project.

How long will we keep your personal information?

Directly identifying personal information (ie names) shall be removed for polling. **We will not be able to directly identify you from your poll responses.** It is possible that some data provided in qualitative responses could be used to identify you. This information is securely stored in the UK. We will only keep any personal information that you provide to us for as long as is necessary to fulfil the purpose for which you gave us the information and we will securely delete information when it is no longer needed for that purpose.

More information

Please see [our privacy policy \(https://whatworks-csc.org.uk/privacy-policy/\)](https://whatworks-csc.org.uk/privacy-policy/) for more information about how we may use your personal information and how you can exercise your rights and raise concerns or complaints.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.



What Works for
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Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

To exercise any of these rights please contact our Data Protection Officer by emailing dpo@whatworks-csc.org.uk

How to complain

If you have any concerns about our use of your personal information or would like to make a complaint you can contact our Data Protection Officer by emailing dpo@whatworks-csc.org.uk

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>