

Social Worker Health Check Survey Validation Privacy Notice

Summary

What Works for Children Social Care is a research centre aiming at improving outcomes for children, young people and families by providing the best available evidence to practitioners and other decision makers across the children's social care sector.

This privacy notice aims at informing you how we collect, use and store your personal data. You will be presented with it prior to us requesting consent for processing your data and it will also be available on our website (<https://whatworks-csc.org.uk/research-project/social-work-health-check/>). In accordance with the General Data Protection Regulation (GDPR), you have the right to access your personal data and supplementary information and to be aware of and verify the lawfulness of the processing. We encourage you to read this notice carefully so that you are aware of how and why we are using such information.

The Local Government Association's (LGA) employer standards for all employers of social workers states that employers should complete, review and publish an annual health check to assess the working conditions of their workforce. As part of our work to understand how to better support social workers, WWCS are developing a survey to assist employers to complete their annual social worker health check. This specific piece of analysis aims to validate the proposed survey instrument to ensure that it is valid and reliable.

What data will we collect?

During the validation of the survey instrument, we shall collect the following categories of personal data:

- 1) Your views on your working life and your workplace.
- 2) Special category data we are using is data concerning health, specifically well-being (mental health and stress)
- 3) Demographic characteristics include gender and age.

Prolific also shares some demographic data with us, which includes personal data but not special category data. You can find the information they share here:

<https://researcher-help.prolific.co/hc/en-gb/articles/360009391633-Exporting-Prolific-Demographic-Data>

How do we collect your data ?

You will have been recruited from the online participant pool, Prolific (<https://www.prolific.co/>). We will collect your data via the online survey platform, Qualtrics (<https://www.qualtrics.com/uk/>). .

Qualtrics is GDPR compliant, ISO 27001 certified and data is encrypted in transit. Qualtrics processes all our data in the EU and does not ordinarily transfer our data outside the EU. However, if we contact support the call may be handled by someone in the USA. This is a potential transfer of data to the USA. Should any such transfer occur, it would be covered by the USA Privacy Shield framework, and allowed by GDPR as providing adequate safeguards.

How will we use your data ?

We will use your data to validate a questionnaire for the purpose of researching social worker well-being. The processing of the data constitutes “scientific research” for the purposes of processing special category data (in this case data about your health, specifically your well-being). Your data will only be used for this purpose. Your data will not be transferred to any third parties.

How will we store your data ?

The data will be stored securely and accessible only to team members who require access for the purposes of the analysis outlined above. The analysis will be complete by December 2020 and stored until 2 years after the analysis is complete (December 2022).

Requesting access to your personal data

Under data protection legislation, individuals have the right to request access to information about them that we hold.

You also have the right:

- to ask us for access to information about you that we hold
- to have your personal data rectified, if it is inaccurate or incomplete
- to request the deletion or removal of personal data where there is no compelling reason for its continued processing
- to restrict our processing of your personal data (i.e. permitting its storage but no further processing)
- to object to direct marketing (including profiling) and processing for the purposes of scientific/historical research and statistics

- not to be subject to decisions based purely on automated processing where it produces a legal or similarly significant effect on you

If you would like to ask for information held, for your data to be rectified or deleted or for restriction of processing, please contact Vicky Clayton (vicky.clayton@whatworks-csc.org.uk) via Prolific's messaging service. We will use your Prolific ID to identify you in the data and fulfil your request. We will not be processing the data for the purposes of direct marketing and you will not be subject to decisions based on automated processing.

WWCSC is the sole controller for the data as we decided to process the data and decided the purpose of the processing, what data should be collected and which individuals to collect data about.

If you have a concern or complaint about the way we are collecting or using your personal data, you should raise your concern with us in the first instance (dpo@whatworks-csc.org.uk) or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns/>

Last updated

We may need to update this privacy notice periodically, so we recommend that you revisit this information from time to time. This version was last updated on 5th June 2019.

Contact

If you would like to discuss anything in this privacy notice, please contact: Vicky Clayton, Data Science Manager, What Works Centre for Children's Social Care who is the Lead Contact for the project, on vicky.clayton@whatworks-csc.org.uk.

GDPR Legal Basis

Under the General Data Protection Regulation (GDPR), the lawful basis for data processing is consent. The consent is obtained from respondents prior taking the survey. The lawful basis for processing special category data is that it is necessary for scientific, historical research and statistical purposes.